

Record and archive your Microsoft Teams calls, meetings, screen sharing and chat, whilst complying with legal requirements.

ASC Recording Insights is a Microsoft certified native built cloud solution for Teams, providing secure capturing and hosted in Microsoft Azure, integrating seamlessly with your collaboration platform.

Protect your business and ensure you are meeting legal or compliance requirements.

Capture insights to improve how your staff collaborates and serve customers to drive better business performance.

Secure and Flexible

ASC Recording Insights combines the reliability and security of compliance recording and analytics, with the flexibility to integrate the latest technologies into your workflows.

The solution is compliant with MiFid II, PIC-DSS, HIPAA regulations and more. Customers may opt for their data to be stored on their Office 365 tenant, or another storage platform of their choice.

Cognitive Services for Analytics

Get powerful, proactive insights using Azure Cognitive Services, with transcription and translation in over 70 languages, speech-to-text processing, and keyword spotting for easy search and reporting.

Simple & Fully Supported

As your single point of contact, we remove the complexities of managing multiple technologies end-to-end.

We streamline processes with our support services, change management, incident and problem management.

Cost Effective & Scalable

Delivered via the cloud, this solution has been built to deploy quickly and easily incorporate future business requirements without significant additional overhead.

Leverage our Leading Vendor Partnerships

Our expertise working with multiple leading global vendors supports your choice of platform and deployment models tailored to your needs. We can help drive greater end-user adoption, increasing productivity and returns on investment.

What you will get from ASC Recording Insights



Recording & archiving of audio, video, screen sharing and chat – in combination or alone



Full administration control, including automatic or manual recording control, access and playback rights management



Insights and analytics via reports generated on usage, compliance and data logs



Secure capturing with tenant-specific data encryption, group admin via Azure Directory and individual arching rules



Importing & exporting of recordings



Transcriptions (speech to text) in 80+ languages and translations in 70+ languages



Predefined keyword display, categorisation and searching

Realise the many benefits of ASC Recording Insights

Our Compliance Recording solution for Microsoft Teams lets you capture all your communications effortlessly and securely.



Consistent end user experience globally across all locations



Native within Microsoft Teams, seamless integration across applications and workloads



Delivered via the cloud (SaaS)



Lower IT and infrastructure costs with operational cost efficiency



Fast and easy to deploy



Increased workforce productivity



One single provider with ownership across all operations



Flexible OPEX pricing model



Easy scalability as business grows



Cognitive services for Analytics



User Matching via Azure Active Directory

Maximise your Microsoft investment with other solutions



Microsoft Teams Calling

Activate voice on Microsoft Teams to provide a unified experience for all your end users.

We can help deploy and fully manage your Teams Calling via Phone System, Audio Conferencing and Direct Routing services.

Universal Calling Plans

Our Universal Calling Plans are available in 30 countries, providing global coverage and 99.99% availability backed by NTT's resilient telephony platform.

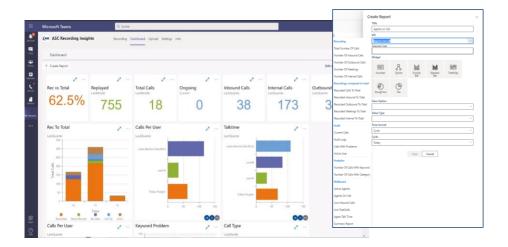
Let us simplify administrative tasks with our 24/7/365 service desk, incident management, configuration tasks (MACDs) and proactive voice quality tracking.



Microsoft Teams Meetings

Make it easier for your teams to meet and collaborate seamlessly and securely with our Managed Services for Microsoft Teams Meetings.

We provide day-to-day management and support for Teams Meetings, including Chat, Channels and Guest Access.



Contact us

For full details on ASC Recording Insights, or to discuss your requirements, please speak to your Account Manager or <u>visit our website</u>



2019 Partner of the Year Intelligent Communications

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