

Microsoft 365 Copilot Services from NTT DATA

Enhance productivity and employee experience through generative AI (GenAI)

#1

AI is the top enabler of new customer experience and employee experience strategies. AI interfaces will become the norm for 4 in 5 organizations within the next 12 months.

88%

Most respondents agree that process automation improvements lead to better defined key performance indicators and a higher level of operational efficiency.

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Little to no experience with AI and automation technology is the top reason employees don't use these tools, according to HR leaders.

Source: 2023 NTT Global Employee Experience Trends Report



Microsoft 365 Copilot combines the power of large language models with your organization's data. As an everyday productivity tool for your employees, Copilot provides real-time intelligent assistance that enhances their workflows and skills.

NTT DATA teamed up with Microsoft, as one of the first Copilot launch partners, to bring GenAI to the workplace with solutions and services designed to help you get the most out of Copilot's capabilities.

Microsoft 365 Copilot 3-Week Advisory Workshop

Evaluate your preparedness and collaborate with us to chart a strategic roadmap based on your maturity.

The workshop will help you:

- 1. Assess.** Define scope, identify stakeholders and gather information on use cases. Readiness is based on parameters such as users, organization, productivity and collaboration platform, and data security and governance.
- 2. Discover.** Learn how GenAI and the available modules help nurture creativity, unlock productivity and level-up skills.
- 3. Build a plan.** Develop a rollout plan to implement recommendations, including a timeline to develop and implement the solution.

Microsoft 365 Copilot Teams Calling and Meetings Workshop

Gain a thorough understanding of how Copilot's GenAI capabilities for calls and meetings in Microsoft Teams can improve your business outcomes.

Covered topics include:

- 1. Copilot overview.** What it's used for and how it works.
- 2. Copilot data sovereignty.** What it can and can't access.
- 3. Copilot prompt engineering.** How to ask questions to get the best outputs.
- 4. Copilot pre-requisites and setups.** Technical and organizational considerations.
- 5. Copilot extensibility,** including integration with other apps and APIs.

EX Managed Services for Microsoft 365 Copilot

Get lifecycle support services for your Copilot for Microsoft Teams deployment. Our expert engineers provide accelerated incident resolution.

Service tier options:

- 1. Essentials.** Maintain control of your deployment while partnering with our cloud specialists to work alongside your IT staff. We remotely support your IT teams with troubleshooting, triage and escalation of all incidents.
- 2. Premium.** This fully managed service includes proactive monitoring, as well as built-in automation, reporting and streamlined operations. We'll remotely support your IT teams with moves, adds, changes and deletes (MACDs), service requests and troubleshooting, triage and escalation of all incidents.

Why NTT DATA for Microsoft 365 Copilot

Our deep expertise and partnership with Microsoft

- Microsoft Global System Integrator Partner and Managed Services Provider
- Recognized Microsoft Solution Partner across Modern Work, Infrastructure, Security, Data and AI, and Digital and App Innovation
- #1 Microsoft Operator Connect Partner and Top Performer for Teams Telephony
- Recipient of over 20 global Microsoft partner awards over the last decade
- Over 100 years as a telephone service provider — including more than 11.9 billion minutes of Cloud Voice per year

Recognized as a Leader by analysts

- HFS Horizons: Generative Enterprise™ Services, 2023 report¹
- Gartner® 2023 Magic Quadrant™ for Outsourced Digital Workplace Services, Worldwide²
- NelsonHall NEAT for Advanced Digital Workplace Services, 2023³
- Gartner® 2023 Magic Quadrant™ for Network Services, Global⁴

Prepare your business for a Microsoft 365 Copilot transformation.

Contact our experts

Sources:

1. Phil Ferst, David Cushman and Niti Jhunjhunwala. "HFS Horizons: Generative Enterprise™ Services, 2023." October 2023. <https://www.hfsresearch.com/research/hfs-horizons-generative-enterprise-services-2023/>
2. Daniel Barros, DD Mishra, Biswajit Maity and Karl Rosander. "Gartner® 2023 Magic Quadrant for Outsourced Digital Workplace Services." March 2023.
3. John Laherty. "NelsonHall NEAT Evaluation for Advanced Digital Workplace Services, 2023." October 2023.
4. Danellie Young, Karen Brown and Gaspar Valdivia. "Gartner® 2023 Magic Quadrant™ for Network Services." February 2023.

Visit us.nttdata.com to learn more.

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